

TROSKY BASEBALL REFUND POLICY

PLEASE NOTE: Due to the difficulty in finding last minute replacement players, there are NO REFUNDS or CREDITS for cancellations of any reason the week of camp including injury, illness, schedule changes, school requirements, etc. It is allowed for a cancelling player to provide a substitute to attend in the registered position.

Trosky Baseball does not offer refunds. Trosky Baseball, at the sole discretion of Trosky Baseball staff, may offer credits to future Trosky Baseball events less an administration fee. Due to the costs of hosting premium showcases and the increased difficulty in finding replacement players as an event approaches, any approved credits will be based on the following guidelines:

SCHEDULE CHANGES

Player cancellation due to schedule change 30 days or more prior to event start may receive a future credit less an administration fee of \$100 or 25% of the camp tuition; whichever is greater.

Player cancellation due to schedule change 15-29 days prior to event start may receive a future credit less an administration fee of \$200 or 50% of the camp tuition; whichever is greater.

Player cancellation due to schedule change 7-14 days prior to event start may receive a future credit less an administration fee of \$300 or 75% of the camp tuition; whichever is greater.

No credits available for player cancellation due to schedule change within 6 days of event start.

INJURIES& ILLNESS

Player cancellation due to or injury or illness 30 days or more prior to event start may receive a future credit less an administration fee of \$100 or 25% of the camp tuition; whichever is greater.

Player cancellation due to injury or illness (*requires doctor's or surgeon's note*) 15-29 days prior to event start may receive a future credit less an administration fee of \$125 or 25% of the camp tuition; whichever is greater.

Player cancellation due to injury or illness (*requires doctor's or surgeon's note*) 7-14 days prior to event start may receive a future credit less an administration fee of \$200 or 50% of the camp tuition; whichever is greater.

No credits available for player cancellation due to injury or illness within 6 days of event start.

Cancellations for pre-existing conditions (*e.g. broken bone, surgery, muscle strain, illness that did not heal/recover as planned*) will be assessed based on the date of cancellation unless alternate arrangements are approved by Trosky Baseball staff PRIOR to registration.

SPECIAL NOTES

Any event that has registration fees less than the cancellation administration fee for cancellation will receive no credit for cancellation (*e.g. \$40 registration fee cancelling with \$100 administration fee will receive no credit*).

Players who "accidentally" register multiple times for an event (*e.g. multiple people completing the registration for one player for the same event*) will receive a refund of the duplicate charge less a \$50 administration fee.

JERSEY RETURN POLICY

At check-in players will be provided with a Trosky Baseball Jersey to be worn during the event. The jersey must be returned to Trosky staff prior to leaving the field at the end of the event. Failure to return the jersey will result in a \$175 non-refundable fee being assessed to the player's account.